

Reg No: 2006/014091/08  
Vat. No: 4290241704

Website: [www.easy-holidays.co.za](http://www.easy-holidays.co.za)  
Email: [info@easy-holidays.co.za](mailto:info@easy-holidays.co.za)

Tel: +27(0) 861 003 279  
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#### Guest Certificate

Owner: Mr P Pillay

Guest: Mr P Pillay

Owner Member No: 3136082 EHC17429

158 Caneside Drive Forest Haven Phoenix  
Durban 4068

Member No: EHC17429

#### Resort Contact Information

Resort : La Lucia Sands  
Telephone: 27 (31) 5628430  
Physical Address: 58, Marine Drive La Lucia North Coast  
Kwazulu Natal, 4051, South Africa

#### Booking Information

Holiday Dates:	19/05/2023 - 22/05/2023	No. of Nights:	3
Unit No:	TBA	Unit Size:	366
Sleep Private:	6	Sleep Maximum:	6
Check In:	14:00	Unit Type:	3 Bed 6 Private 6 Total
Check Out:	10:00	Catering:	Self-Catering

#### For Office Use Only

Consultant:	Carmen Bibby	Transaction Date:	03/05/2023
Transaction Type:	EHC - DISCOUNTED POINTS ( WITHIN 21 DAYS )		
Booking No:	4430029		

Thank you for your booking request and we confirm your acceptance of the booking details listed above. To conclude the booking process please read the attached indemnity form compiled in compliance with the Consumer Protection Act to speed up the check in process at the resort. Please complete and sign the indemnity form prior to your arrival at the resort and then hand same in together with this booking confirmation.

#### Terms & Conditions:

- Please contact the Resort three (3) days prior to check in.
- Late Check In: Please notify the Resort in advance if you anticipate arriving after the published check-in time.
- Should you need to cancel your confirmed booking, please call the Booking office on 0861003279 immediately.
- Please note that Cancellations or changes of confirmed bookings can be accepted up to 6 weeks prior to the due occupation date of such bookings, subject to payment of a nominal service fee, however, cancellations within the 6 weeks prior to occupation date. (Except in the event of hospitalisation or death of a member) will result in a cancellation fee, which could include but not be limited to forfeiture of the allocated club usage units.
- In the event that the Member wishes to transfer usage of this confirmed booking to another person, then and in such an event, the Member must obtain a Guest Certificate from EHC, failing which access to the Resort will be denied.
- Unit/Chalet Assignment: Due to the nature of the Timesharing scheme and the terms of the Resort's Use Agreement, and the provisions of the CPA the Resort/operator reserves the right to assign any unit/chalet confirming with the occupancy and size as described above, to the principal based on operational requirements and availability.
- Some Resorts may require a key or appliance deposit, which if not applied or used, is refunded at a later stage.
- Some Resorts may in addition charge separately for the use of electricity, facilities and special or additional service fees.
- No pets of any description or size are allowed due to the total prohibition contained in the Resort house rules and or use agreement.
- PLEASE NOTE: The Resort will be obliged to refuse admittance if this confirmation letter is not produced or the person wishing to use the booking is not the Member as stated above, or is not in possession of a guest certificate, or if the indemnity form is not duly completed or signed.
- The Resort will only allow the maximum number of persons, stated above, to occupy the unit/chalet. The total number of persons per chalet includes persons of all ages. Any overcrowding will lead to eviction of the exceeded number of people or the payment of an additional rental charge depending on availability of such accommodation.
- Failure to abide by the Resort Rules and or directives from management, may give rise to eviction at managements' sole discretion.
- Please note that some of the facilities/activities/excursions at the Resort may be offered by independent contractors/operators and separate terms and conditions and or charges may apply to their use.

If you have any questions or comments please contact Member First on 0861 003 279 (During Office hours).

#### Acknowledgements:

- NO OVERCROWDING - more than the stipulated number of persons occupying the unit, you and your party will be requested to vacate the unit and you will be liable for the applicable penalty fee.
- UNIT ALLOCATION - should a unit not appear on this letter, one will be assigned to you by the resort on check-in. The resort has the right to assign a different unit to the one originally allocated to you on this booking.
- AMENITIES AND FACILITIES - Details of the amenities and facilities are correct at time of the booking, however may change dependent on maintenance schedules. Please further note that certain amenities and facilities detailed on this letter may be subjected to a fee, and you should clarify with the resort directly if required.
- INDEMNITY - Most resorts will ask you to sign an indemnity on check-in. Please note only a person over the age of 21 years may sign the Guest Registration Card on check-in and must remain in occupation for the entire period. Failure to adhere to this may result in the remaining occupants, if under the age of 21 years, being requested to vacate the Resort.

La Lucia Sands accepts no liability whatsoever for any injury, death, loss, damage, expense or accident suffered at the Resort, and arising from any act of God, nature, war, terrorism, insurrection, riot, boycott, theft, labour action, government action, natural disaster, bad weather or interrupted electrical/ water/ municipal services.

## La Lucia Sands Details

### Resort Description

Terraced self-contained apartments are situated close to a non-swimming beach. Landscaped tropical gardens and comfortable, spacious accommodation ensure this is an elegant and stylish resort. About the resort: The resort is situated on a non-swimming beach. Paths lead down to the beach and can be accessed from the resort gates. There is a lovely pool area with loungers and braais. Tennis players are kindly requested to bring their own tennis racquets. Unit information: Please note that aircon, telephone calls and laundry services are charged for. There is no fee for cleaning services, but no dishwashing service is provided. Guests are requested to make use of the dishwashers. All units are fully equipped for self catering. Breakages deposit will be refunded on departure, however, should the offices be closed, it will be mailed. Attractions: Attractions in the area include the Sharks Board, dolphin viewing at Umhlanga Beach and walks along the beach promenade.

### On-site Facilities

Aircon. /fan (Aircon)  
Beach  
Braai facility (Barbeque) (Health Grill)  
Casino (10km)  
Catering (Fully self catering)  
Cleaning Services  
Dishwasher  
Fishing  
Gym/Health (5km)  
Horse riding (10km)  
Key  
Breakage  
Linen  
Live Entertainment (4km)  
M-net/2nd chan  
Medical Fac. (3km)  
Microwave  
Nearest Supermarket (3km)  
Nearest Town (3km - Umhlanga)  
Parking (Carport)  
Restaurants (3km)  
Sail/Boating (4km)  
Satellite TV (Bouquet)  
Shower (2 Full bathrooms)  
SPA/Jacuzzi (Sauna)  
Squash (5km)  
Swimming pool  
Television  
Tennis Court  
Towels  
Tumble Dryer (Laundry)  
Washing machine (Laundry)  
WiFi - R150 per week (unlimited usage)

### Off-site Facilities

Hawaan Forest

### Directions

From King Shaka International Airport: Exit King Shaka Airport. Follow the road signs to N2 South. Take the Umhlanga/Gateway off ramp. Turn left at the traffic lights onto the M41. Drive past Gateway shopping centre. Take the second turn off (Umhlanga/La Lucia) to the left and turn left at the traffic lights into Umhlanga Rocks Drive. Continue on this road, pass the Umhlanga Rocks Hospital at the traffic circle, proceed straight around the circle and head down towards the sea. (Lighthouse Road.) Cross over the M4 and at the next set of traffic lights turn right into Ridge Road. At the next stop turn left into Ocean Road and turn right at the second road into Marine Drive. The resort is situated on the left hand side approximately 1km further on the left hand side. GPS: 29° 44' 15.00" S 31° 4' 48.00" E

### Notes / Instructions

### Additional Info

Please take note that as from the 24 May 2018, La Lucia Sands will no longer be charging electricity usage. The only charge will be for the aircon usage, whereby guests are able to purchase vouchers at Reception and load them onto the meters in their apartments. The swimming pool area will be closed as from the 01 May to 01 June 2023. During this time, there will be no access permitted within the pool area.

### Terms and Conditions

Please note that some of the facilities/activities/ excursions at the Resort may be offered by Independent contractors/operators and separate terms and conditions and or charges may apply to their use.

**RESORT NOTES:**

- A breakage deposit is required on arrival either cash or credit card.
  - Aircon and WIFI is at a separate charge.
  - No persons under the age of 21 is permitted to check-in without adult supervision
  - Units are equipped with dishwashing machines, for which detergent is supplied daily. The cleaning staff do not wash dishes.
  - In an effort to save water, we have implemented various water saving measures at our Resort. Should a guest request a linen change, this may be done at a charge of R150.00 per set.
  - Please note that group bookings (where occupation of multiple units exceeds 18 persons in the party) are not permitted at this resort due to the building/ resort being unsuitable, and to ensure all guests enjoy a pleasant vacation.
  - Office hours are Monday - Friday between 08:00am - 16:30pm, Saturday between 08:00am - 13:00pm and Sunday from 08:00am to 14:00pm.
- Kindly contact the resort on 031 562 8430, should you require any further information.

**RESORT INDEMNITY**

**INTRODUCTORY NOTE**

Thank you for confirming your booking at La Lucia Sands for your holiday, we wish you a happy, enjoyable and fun-filled stay. We want you to have a wonderful holiday experience and to use all the facilities at the resort safely. We are therefore taking every care to live up to the spirit of the Consumer Protection Act, which will be to your benefit.

The Act says that we need to inform you, before you arrive at the resort, of the terms and conditions of your stay at the resort so that you are fully informed. This will also mean that when you arrive at the resort and check in there will be a minimal delay regarding the signing in process.

To comply with the Act we enclose a copy of our indemnity form (acceptance of risk) for you and the members in your party's attention. Please note that when you arrive at the resort every adult in your party must sign the indemnity on their own behalf, and if applicable also on the behalf of their minor children with them for the holiday.

Form of Indemnity to be signed when checking into the Resort.

La Lucia Sands

I/WE, the various persons listed below (hereinafter referred to as "we") have read and understand this form.

1. **By signing this Form we accept the conditions of residence and personal liability for all amounts arising from or due to my/our residence.**
2. We are aware of the facilities and activities provided at the resort and the risks, that we have been made aware of in this document, and by our signature accept the terms of this indemnity and as such we agree to be bound by the following:
  - 2.1. We obtained and read the information on the facilities and activities at (RESORT NAME) from: (tick and initial whichever is applicable)

OWNER / CLUB / RCI / OTHER

- 2.2. We individually and on behalf of the members of my party for whom we are legally responsible (my children and those in my care, guardianship or custody) understand and accept that it is a condition of your stay at the resort that the resort shall not be responsible for any injury to or death of any person or the loss or destruction or damage to any of my/our property at the resort, arising from the supply of goods and services at the Resort except in the case of gross negligence of the Resort.
- 2.3. Where appropriate, reference to the Resort includes the Operator and/or its members and/or directors and/or employees and/or agents and/or suppliers and/or the various operators associated with, contracted to or providing services on or to the Resort.
- 2.4. PERSONAL UNDERTAKING:**
  - 2.4.1. We are aware of and accept that we and members of my/our party for whom we are legally responsible may be exposed to a variety of risks and dangers at the resort and, or associated directly or indirectly with, the use of accommodation and facilities, and participation in optional activities offered by the resort.
  - 2.4.2. We realise that depending on the activities we choose to participate in this may require of me/us to be in good physical and mental condition and we warrant that we are in such a condition.
  - 2.4.3. We agree at all times to obey, whether in the Resort area or participating in any activity, any warning notices and instructions of the Resort and/or the Operators, their management and/or the person in charge of the activity who in his/her sole discretion, may decide to cancel, terminate or curtail any activity at any stage for whatever reason in his/her sole discretion as he/she deems fit.
  - 2.4.4. We undertake upon occupation to read the Guest Information Folder placed in all Units and to familiarise ourselves with the information on the facilities, activities and services available at the resort.
  - 2.4.5 We agree that no pets are allowed in the Resort and the Resort has the right to request that we vacate the property should we be in violation of this rule.
  - 2.4.6 No persons under the age of 21 may occupy unless accompanied by an adult.
  - 2.4.7 Noise levels are to be respected, no parties nor noise is permitted on the premises.
  - 2.4.8 The right of admission is reserved and management will request that you vacate the premises immediately should you or your party be in contravention of the rules and regulations at La Lucia Sands.

**2.5 WE HAVE READ AND ACCEPT:**

- 2.5.1 The terms and detail contained in the confirmation letter.
- 2.5.2 The terms and conditions listed above

**NAMES AND SIGNATURES OF ALL ADULT PERSONS IN THE PARTY**

SIGNED AT La Lucia Sands ON ...../...../20.....

Full Name: ..... ID: .....

Signature: .....

Full Name: ..... ID: .....

Signature: .....

Full Name: ..... ID: .....

Signature: .....

Full Name: ..... ID: .....

Signature: .....

**Names of Minors in our Party for whom I/We are legally responsible:**

Minor: ..... Parent /Guardian: .....

Relationship: .....

Minor: ..... Parent /Guardian: .....

Relationship: .....

Minor: ..... Parent /Guardian: .....

Relationship: .....

Minor: ..... Parent /Guardian: .....

Relationship: .....

**Special Comments/ Conditions:**

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